



BCS IT Services

The complexity of today's data center demands advanced solutions

*BCS offers best-in-class critical facility IT services. We are staffed by highly skilled, certified professionals who provide hardware, connectivity, deployment, maintenance, and ongoing IT service support. Whether you're an enterprise using our facility management solution, or an owner who seeks one-time project support, BCS technicians and tech support go beyond "remote hands" to provide true, value-added IT services. **Our expert team can customize solutions that are compliant with any audit requirements and hardware specifications to deliver maximum efficiency and performance.***

Value-Added IT Services

- Best-practice hardware installation, provisioning, cabling, and ongoing IT support
- Rack, overhead tray, fiber pathway, cage and containment enclosure installation
- Rack elevation diagramming
- Back-bone and structured cabling, end-to-end hardware connections
- Cross-connects (fiber and copper adept), and overall cable management
- Hardware and LAN installation, consolidation, and management
- Carrier circuit extension and support
- Enterprise-level smart hands - beyond power cycling and rebooting
- Incident response protocols, SLA management and adherence
- Hardware anomaly practices
- IT hardware inventory and asset management
- E-waste coordination and removal
- Current and future IT capacity management
- Vendor management, escort, and oversight



Talk to a BCS solution expert today at (888) 563-1704

For more information about BCS, visit bcsfmsolutions.com

Benefits of BCS IT Services

In-house expertise: Leverage our highly-skilled, certified technicians and tech support experts.

Custom solutions: Site-specific and customer specific solutions to meet the most complex needs.

Proven processes: Our rules-based systems and best-practices eliminate error and risk.

Maximum accountability: Our single-source model provides transparency and greater accountability.

Reliability: Our people, processes, and performance are trusted by *Fortune 500* companies.

Scalability: BCS can scale up or scale down efforts as your business demands.

Efficiency and effectiveness: Our fully integrated model delivers maximum efficiency and effectiveness.

Independence: Data center operations and management is all we do. You and your facility is our only priority.

About BCS

BCS is a national, enterprise-level critical facilities operations company that focuses exclusively on data centers. Leveraging over 20 years of industry best practices, BCS is the nation's only independent, dedicated, data center operations provider. Our solutions portfolio includes: **facility management, IT services, physical security**, and a range of value-added **professional services**. With BCS, data center owners can focus on their primary business, while BCS uses its **trusted people, proven processes, leading performance**, and turn-key, **single-source** operations model to operate and manage your mission critical facility.

BCS serves the needs of Fortune 500 companies coast-to-coast with 26 data centers, 5.2 million total square feet (1.4 million in raised floor), and 125 MW of data center (Tier I through Tier IV) critical power under contract.

